

TERMS OF SERVICE

OptiForm Compounds LLC

Effective Date: July 2, 2026 | Last Updated: July 2, 2026

These Terms of Service ("Terms") govern your access to and use of the website located at <https://www.optiformcompounds.com> (the "Website") operated by OptiForm Compounds LLC ("Company", "we", "us", or "our"), a Wyoming limited liability company. The Terms also apply to all products, services, content, and communications provided through or in connection with the Website.

By accessing, browsing, registering for an account, or purchasing any products from the Website, you ("User", "you", or "your") agree to be legally bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you must immediately discontinue use of the Website and may not place any orders.

1. Eligibility and Account Registration

1.1 Minimum Age. You must be at least eighteen (18) years of age, or the age of majority in your jurisdiction (whichever is higher), to use the Website or purchase products. By using the Website or submitting an order, you represent and warrant that you are of legal age and possess the legal capacity to enter into a binding contract.

1.2 Research Entity Status. Our products are intended exclusively for purchase by qualified scientific researchers, laboratories, universities, pharmaceutical companies, and other legitimate research institutions. You represent that you are acquiring products solely for lawful in vitro laboratory research purposes and not for personal consumption, human use, resale to consumers, or any illegal or unauthorized purpose.

1.3 Account Security. If you create an account, you are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use or security breach.

2. Product Intended Use, Disclaimers & Regulatory Warnings

2.1 Research Use Only – Strict Limitation. ALL PRODUCTS OFFERED FOR SALE ON THIS WEBSITE ARE SOLD EXCLUSIVELY FOR LABORATORY AND SCIENTIFIC RESEARCH USE ONLY. THEY ARE NOT INTENDED FOR HUMAN CONSUMPTION, VETERINARY USE, ADMINISTRATION TO ANIMALS OR HUMANS, USE IN FOOD, BEVERAGES, DIETARY SUPPLEMENTS, COSMETICS, DRUGS, OR MEDICAL DEVICES OF ANY KIND.

2.2 No FDA Evaluation or Approval. None of the products sold by the Company have been evaluated, reviewed, or approved by the U.S. Food and Drug Administration (FDA) for any purpose. Any statements, descriptions, or references on the Website regarding potential research applications, mechanisms of action, or published studies are provided solely for informational and educational purposes related to legitimate scientific research. Such information does not constitute medical advice, therapeutic claims, or an endorsement of any particular use.

2.3 Assumption of All Risk. You acknowledge and agree that research peptides, compounds, and related materials may pose unknown risks, including but not limited to chemical hazards, biological activity, toxicity, and long-term effects that have not been fully characterized. You assume full and sole responsibility for the safe receipt, storage, handling, use, and proper disposal of all products in accordance with all applicable laws, regulations, institutional policies, and best laboratory practices. The Company shall have no liability whatsoever for any personal injury, property damage, economic loss, or other harm arising from your possession or use of the products.

2.4 No Medical or Professional Advice. The content on the Website, product descriptions, blog posts, or any communications from the Company do not constitute medical, pharmacological, or professional advice of any kind. You should never rely on Website content for decisions regarding your health or the health of others. Always consult a licensed physician or qualified healthcare professional for medical advice. If you experience any adverse reaction or suspect exposure, seek immediate emergency medical treatment.

3. Orders, Pricing, and Payment

3.1 Order Acceptance. All orders are subject to acceptance by the Company. We reserve the right to refuse or cancel any order for any reason, including but not limited to suspected violation of these Terms, regulatory concerns, stock unavailability, or pricing errors. In such cases, we will notify you and refund any payment received.

3.2 Pricing. Prices are listed in U.S. Dollars and are subject to change without notice. We strive to display accurate pricing; however, errors may occur. The price charged will be the price in effect at the time the order is placed, unless corrected prior to shipment.

3.3 Payment Processing. Payments are processed securely through third-party payment processors (e.g., Stripe or similar). We do not store your full credit card or payment account details on our servers. By providing payment information, you authorize us and our processors to charge the applicable amounts. You agree to pay all charges incurred under your account.

4. Shipping, Delivery, and Title

4.1 Shipping Policy. We currently ship only to addresses within the United States where the purchase and possession of such research products is legal. We do not ship internationally. You are solely responsible for verifying that the products may be legally imported, possessed, and used in your jurisdiction. We reserve the right to refuse shipment to any location we deem restricted or high-risk.

4.2 Risk of Loss. Title and risk of loss pass to you upon our delivery of the products to the carrier. You are responsible for inspecting packages upon receipt and reporting any damage or discrepancies within 48 hours.

4.3 Delivery Estimates. Shipping times are estimates only and not guaranteed. Delays may occur due to carrier issues, weather, holidays, or regulatory inspections. We are not liable for any consequential damages arising from delivery delays.

5. Returns, Refunds, and Cancellations

5.1 Final Sale Policy. Due to the nature of research compounds, strict regulatory requirements, chain-of-custody considerations, and the inability to guarantee product integrity after it leaves our facility, ALL SALES ARE FINAL. We do not accept returns, exchanges, or offer refunds for change of mind, incorrect product selection, or buyer's remorse.

5.2 Limited Remedies. At our sole discretion, we may (but are not obligated to) issue a replacement or partial refund only in the following circumstances: (a) the product arrives damaged due to shipping and you provide photographic evidence within 48 hours of delivery; (b) we shipped the wrong item or incorrect quantity due to our error; or (c) the product is confirmed defective by our quality control upon return (if authorized). Contact support@optiformcompounds.com with your order number and supporting evidence to initiate any claim.

5.3 Order Cancellations. You may request cancellation of an unshipped order by contacting us promptly. Approved cancellations will receive a full refund minus any non-refundable processing fees. Once shipped, orders cannot be cancelled.

6. Intellectual Property Rights

All content on the Website, including but not limited to text, graphics, logos, images, product descriptions, research summaries, software, and the compilation thereof, is the property of the Company or its licensors and is protected by United States and international copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, create derivative works from, publicly display, or otherwise exploit any Website content without our prior written consent, except for limited personal, non-commercial research reference use that does not harm our interests.

7. Prohibited Conduct

You agree not to: (a) use the Website for any unlawful purpose or in violation of these Terms; (b) attempt to gain unauthorized access to any portion of the Website or our systems; (c) use automated means (bots, scrapers) to access or collect data without permission; (d) impersonate any person or entity; (e) post false, misleading, or defamatory content; (f) resell products to end consumers or for human use; or (g) engage in any activity that could damage, disable, or impair the Website or interfere with any other user's experience.

We reserve the right to terminate or suspend your access immediately, without notice, for any violation of these Terms or suspected illegal activity.

8. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND AFFILIATES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, DATA, GOODWILL, OR BUSINESS OPPORTUNITY, ARISING OUT OF OR RELATED TO YOUR USE OF THE WEBSITE, PRODUCTS, OR THESE TERMS, REGARDLESS OF THE CAUSE OR THEORY OF LIABILITY. OUR TOTAL LIABILITY TO YOU FOR ANY CLAIM SHALL NOT EXCEED THE TOTAL AMOUNT YOU PAID TO US IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM. SOME JURISDICTIONS DO NOT ALLOW CERTAIN LIMITATIONS; IN SUCH CASES, LIABILITY SHALL BE LIMITED TO THE MINIMUM EXTENT REQUIRED BY LAW.

9. Indemnification

You agree to indemnify, defend, and hold harmless the Company and its officers, directors, employees, agents, and affiliates from and against any and all claims, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to: (a) your use of the Website or products; (b) your violation of these Terms; (c) your negligence or willful misconduct; or (d) any claim that your use of products caused injury to a third party or violated applicable law.

10. Governing Law, Venue, and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the State of Wyoming, United States of America, without regard to its conflict of law principles. Any legal action or proceeding arising under these Terms shall be brought exclusively in the state or federal courts located in the State of Wyoming, and you hereby consent to the personal jurisdiction and venue therein. As an alternative, at the Company's election, disputes may be resolved through binding arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules. The arbitration shall take place in Wilmington, Wyoming. You agree to waive any right to participate in a class action or collective proceeding.

Notwithstanding the foregoing, the Company may seek injunctive or other equitable relief in any court of competent jurisdiction to protect its intellectual property or prevent irreparable harm.

11. Modifications to These Terms

We reserve the right to modify these Terms at any time. Changes will be effective upon posting the revised Terms on the Website with an updated "Last Updated" date. Your continued use of the Website or placement of orders after such changes constitutes acceptance of the revised Terms. It is your responsibility to review these Terms periodically.

12. Miscellaneous

These Terms, together with our Privacy Policy and any other policies referenced herein, constitute the entire agreement between you and the Company regarding the subject matter hereof and supersede all prior agreements. If any provision is found unenforceable, the remaining provisions shall remain in full force. No waiver of any term shall be deemed a continuing waiver. You may not assign these Terms without our prior written consent. These Terms do not create any agency, partnership, or joint venture relationship.

13. Contact Information

For questions, concerns, or notices regarding these Terms of Service, please contact us:

OptiForm Compounds LLC

Email: info@optiformcompounds.com

Website: <https://www.optiformcompounds.com>

Thank you for your interest in OptiForm Compounds LLC. We are committed to supporting legitimate scientific research with high-quality compounds and transparent business practices.